



Customer Experience Survey

Belpre Drive-Through Flu Vaccination Clinic

Conducted Saturday, October 10, 2020

Powered by  SurveyMonkey

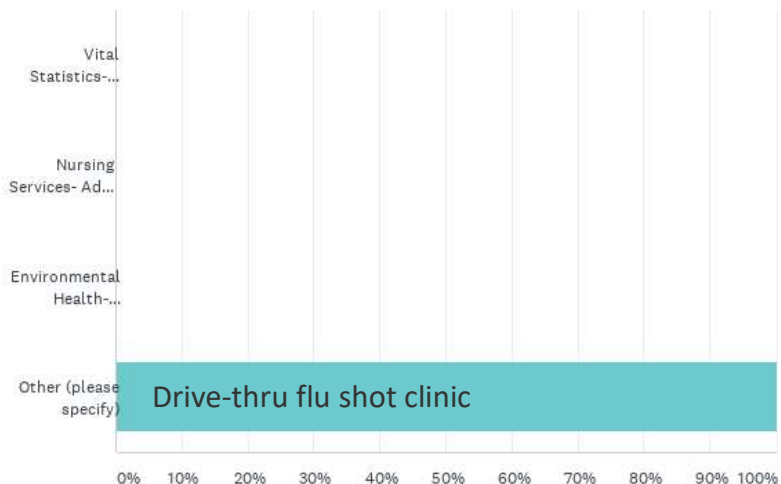
50 Total Responses

Date Report Created: Saturday, October 17, 2020

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Q2: The main service I received today was ...

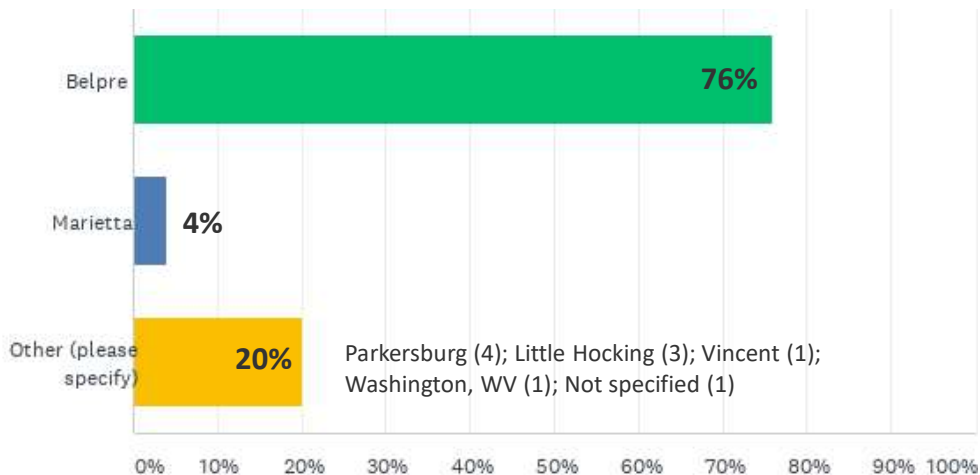
Answered: 50 Skipped: 0



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Q3: I / my family live in

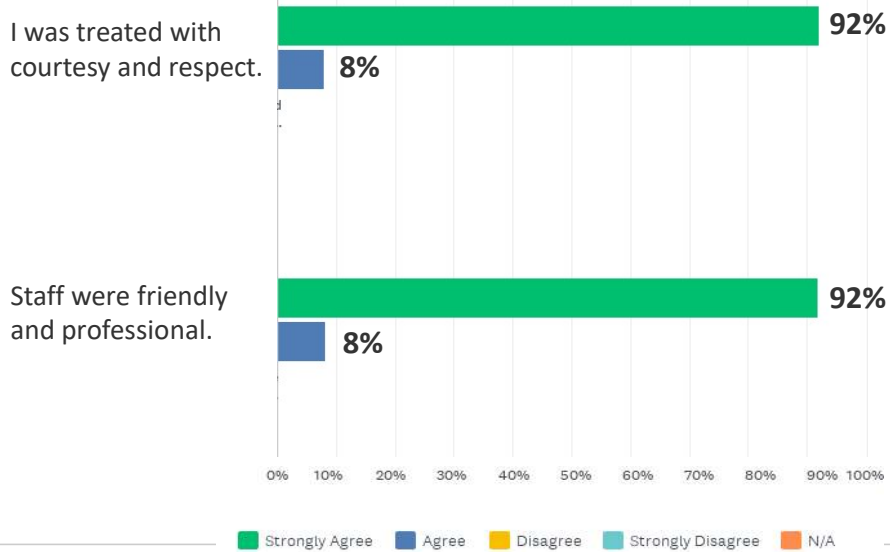
Answered: 50 Skipped: 0



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Q4: Tell us about your service today.

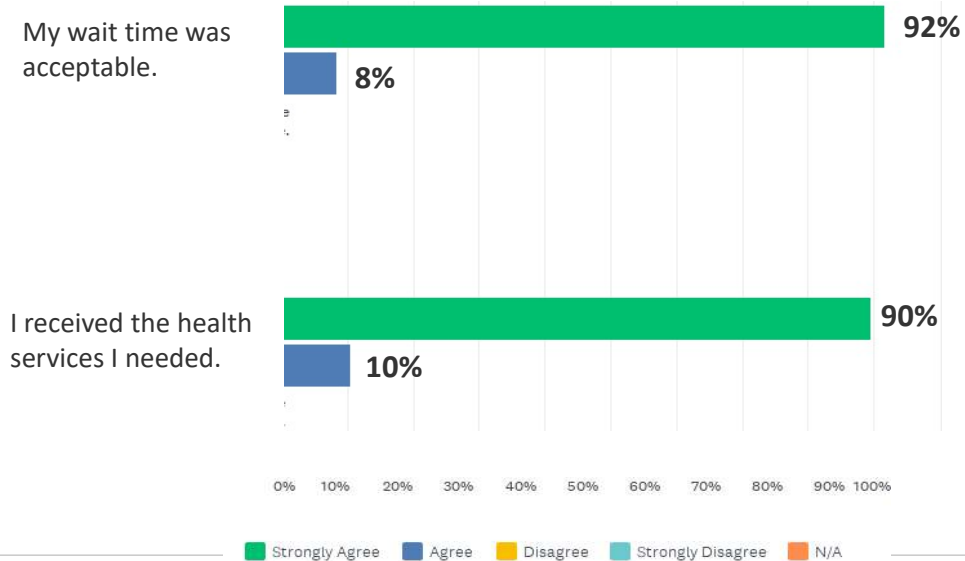
Answered: 50 Skipped: 0



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Q4: Tell us about your service today.

Answered: 50 Skipped: 0

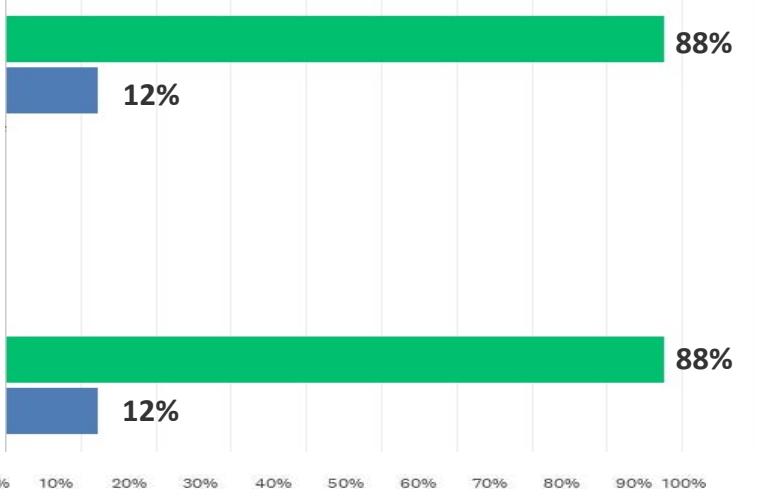


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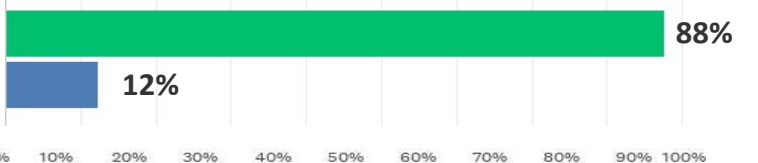
Q4: Tell us about your service today.

Answered: 50 Skipped: 0

Staff explained things in a way that was easy to understand.



I felt the quality of services was excellent.



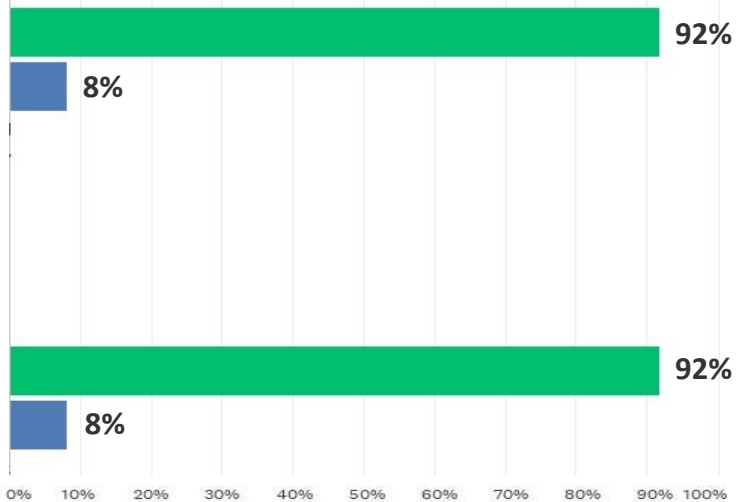
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Strongly Agree Agree Disagree Strongly Disagree N/A

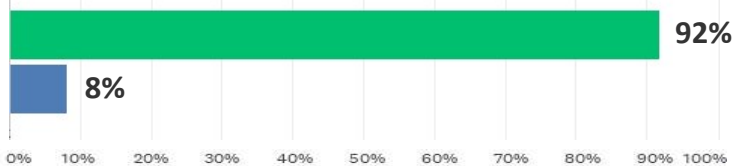
Q4: Tell us about your service today.

Answered: 50 Skipped: 0

I would recommend services from Marietta/Belpre City Health Department to others.



I would seek services from Marietta/Belpre City Health Department again.



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Strongly Agree Agree Disagree Strongly Disagree N/A

Q5: What could we have done better?

Answered: 21 Skipped: 29

All staff were exceptionally spectacular...They were spectacular...
 Was great!....This was great....Great job!....Everything was awesome! 😊....
 Everything was awesome! Thank you so much!...N/A....It was quick & easy!!....
 Great service....Great community service! Thank you!...N/A....Nothing! 😊
 Great experience....Nothing. You were excellent....Super....
 It was great. Everyone was so kind. Thank you for providing this service....
 Nothing! Perfect! Thank You!....Perfect, fast & well done!....Nothing....
 Everything was great. Amber and Michelle were friendly and awesome....

Powered by  SurveyMonkey**Belpre Drive-Through Flu Vaccination Clinic Participants**VOLUNTEERS

Amber Farnsworth, RN, Marietta City Schools
 Michelle Walker, RN, Belpre Landing
 Nicole Pfalzgraf, RN, Belpre Landing
 Laura Berry, Paramedic, Belpre Volunteer Fire Department
 Zach Ankron, Paramedic, Belpre Volunteer Fire Department
 Jeff Greenley, Belpre City Schools Superintendent


MARIETTA / BELPRE HEALTH DEPARTMENT STAFF

Anne Goon, HC, MS, RD, LD, Incident Commander
 Vickie Sawyer, RN, Liaison Officer, Operations Chief
 Barb Bradley, RS, Safety Officer, Planning Chief
 Rebecca Aber, PIO
 Diane Drost, Nursing Administrative Assistant

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